

The New Zealand Construction Clients Group



**Construction
Clients' Group**
CONSTRUCTING EXCELLENCE



Meeting No. 9

when: **Wednesday 3rd September 9.00am to 12.30pm**

where: **James Cook Hotel Grand Chancellor, 147 The Terrace, Wellington**

theme: **Developing a Best Practice Culture**

9.00am Welcome & Introduction CCG Update by Chair Joe Hollander

9.15am Host Introduction – Naylor Love, Nick Clayton, Wellington Manager, Naylor Love

9.30am Last Planner Experience at UCOL – Nick Clayton, Wellington manager, Naylor Love

UCOL recently completed a challenging scheme in Wanganui. The project which was to bring several campuses together under one roof suffered by the client's own admission a variety of tough changes whilst at the same time, the deadline for opening remained immovable. UCOL could not afford to miss the start of term lest a whole year of income be lost. Completion to time was crucial. Nick will explain how the JV team of Naylor Love & McMillan & Lockwood achieved this feat using a Lean Construction tool, Last Planner™. This project is a CCG Pathfinder Project.

9.45am Developing a Best Practice Culture – Jennie Watkins, Best Practice Coordinator, Naylor Love

Three years ago, Naylor Love decided to establish a Best Practice Group internally to implement benchmarking using the Industry KPIs and create a culture of continuous improvement and innovation. Jennie Watkins took over a full time role to develop and coordinate this group of keen innovators from around the country.

Jennie will share her experience of what worked and what was not so easy in a frank and open manner. She will also share the benchmarking results and the details of their unique customer service programme.

10.30am Morning Tea

11.00am Developing The Last Planner™ Experience, Mark Leech, Construction Manager, Naylor Love

Getting subcontractors bought into the programme and working well together has been a key challenge for Naylor Love, especially in Auckland where they are relatively new to the market there.

Mark joined the team two years ago and has been progressively introducing Lean Construction techniques such as Last Planner™ to levels of great success. Mark will share the ups & downs and the benefits of working collaboratively with your subcontractors.

11.30pm Building Information Modelling (BIM), Zolna Murray, MD, Predefine

Zolna will describe BIM usage in New Zealand and how it promises to deliver a more efficient and effective project. BIM is currently being used on a CCG Pathfinder project, the new \$50M Shopping Plaza in Palmerston North being built by Lockwood Naylor

12.00pm Wrap Up “Not all Plain Sailing”, Trevor Kempton, MD Naylor Love

Trevor closes the session with a frank and open view on three years of working to implement Best Practice.

12.30pm Close for finger food lunch

Sharing, Learning, Innovating, Together'

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